

# TESLA WAVE LLC PRIVACY POLICY

## Information Collection & Use Registration

In order to access certain parts of this website, and to become a customer or TESLA WAVE Distributor, you must first complete the registration form and/or create a username and password. During the registration process, you are required to give accurate and complete contact information (such as name and email address and Shipping Address). We use this information to contact you about the products, or your account on our site in which you have expressed interest or purchased. We do not sell your information.

Tesla Wave, LLC is the sole owner of the information collected on , and other directly owned and controlled websites. Tesla Wave, LLC collects personally identifiable information for our users at several different points on our web site.

## Orders

If you purchase a product or service from us, we request certain personally identifiable information from you on our order form. You must provide accurate contact information (such as name, email, and shipping address) and financial information (such as credit card number and expiration date). We use this information for billing purposes and to fill your orders. If we have trouble processing an order, we may use this information to contact you. We do not store your credit card information.

We may also use this information to contact you from time to time with information regarding your account, or with information regarding Tesla Wave, LLC. You also authorize your upline to contact you.

## Application Forms

As part of the application process, Tesla Wave is required to collect your Social Security Number, Tax ID, or Governmental ID Number, in order to provide accurate and timely payment and reporting of your commission earnings. We also need your current and correct legal address for this reason, and certain other purposes as required by law. When you enter your information on our registration form and/or order forms, we encrypt it using secure socket layer technology (SSL).

## Surveys or Contests

From time to time we may provide you the opportunity to participate in contests or surveys on our site. If you participate, We may request certain personally identifiable information from you. Participation in these surveys or contests is voluntary and you therefore have a choice whether or not to disclose this information. The requested information typically includes contact information (such as name and shipping address), and demographic information (such as zip code).

## Uses of information

Communications from the Site

Special Offers and Updates

We will occasionally send you information on products, services, special deals, incentive trips, and promotions. Out of respect for your privacy we present the option not to receive these types of communications. Please see the “Choice and Opt-out” section.

## Newsletters

If you wish to subscribe to our newsletter(s), we will use your name and email address to send the newsletter to you. Out of respect for your privacy, we provide you a way to unsubscribe. Please see the “Choice and Opt-out” section.

Service-related Announcements

We will send you strictly service related announcements on rare occasions when it is necessary to do so. For instance, if our service is temporarily suspended for maintenance, we might send you an email informing you of such.

Generally, you may opt-out of these communications, which are not promotional in nature. If you do not wish to receive them, you may opt-out of these communications. Please see the “Choice and Opt-out” section.

### **Customer Service**

Based upon the personally identifiable information you provide us, we may send you a welcoming email. We may also communicate with you in response to your inquiries, to provide the services you request, and to manage your account. We will communicate with you by email or telephone, in accordance with your wishes, and as needed for certain other purposes.

### **Supplementation of Information**

In order to provide shipping to you, we may on occasion supplement the personal information you submitted to us with information from third party sources.

### **Address Verification**

We may use THIRD PARTY SOFTWARE to verify your address, in order to ensure your packages are shipped to their intended destination. This software can include USPS address verification, Google Maps, and/or others as needed.

#### **Information Sharing and Disclosure**

We do not link/aggregate user data with personally identifiable information.

#### **Personally identifiable information**

We share Personally Identifiable Information with third Parties, For business purposes only.

We may use an outside shipping company to fulfill orders, a credit card processing company to bill you for goods and services, and an authorized company to match your Social Security Number against your name as required by law. These companies do not retain, share, store or use personally identifiable information for any other purposes.

### **Legal Disclaimer**

We reserve the right to disclose your personally identifiable information as required by law and when we believe that disclosure is necessary to protect our rights and/or comply with a judicial proceeding, court order, or legal process served on our web site or company.

#### **Choice/Opt-out**

We provide you the opportunity to ‘opt-out’ of having your personally identifiable information used for certain purposes, when we ask for this information. For example, if you purchase a product/service but do not wish to receive any additional marketing material from us, you can indicate your preference on our order form.

If you no longer wish to receive our newsletter and promotional communications, you may opt-out of receiving them by following the instructions included in each newsletter or communication or by emailing us at , with a subject line of “unsubscribe”. We offer an opportunity to opt-out of certain communications on our MEMBER INFORMATION PAGES, or you may contact us via any of the methods indicated at the end of this document to opt-out.

You will be notified when your personal information is collected by a third party that is not our agent/service provider, so you can make an informed choice as to whether or not to share your information with that party.

### **Log Files**

As is true of most web sites, we gather certain information automatically and store it in log files. This information includes Internet protocol (IP) addresses, browser typed, Internet Service Provider (ISP), referring/exit pages, operating system, date/time stamp, and clickstream data.

We use this information, which does not identify individual users, to analyze trends, to administer the site, to track users’ movements around the site and to gather demographic information about our user base as a whole.

We use a third-party tracking service such as Google Analytics that uses cookies to track non-personally identifiable information about visitors to our site in the aggregate to show us what overall statistical trends are occurring on our various Internet properties.

### **Cookies**

A cookie is a small text file that is stored on a user’s computer for record-keeping purposes. We use cookies on this site. We do not link the information we store in cookies to any personally identifiable information you submit while on our site.

We use both session ID cookies and persistent cookies. We use session cookies to make it easier for you to navigate our site. A session ID cookie expires when you close your browser. A persistent cookie remains on your hard drive for an extended period of time. You can remove persistent cookies by following directions provided in your Internet browser's "help" file.

We use persistent cookies to manage language & culture preferences, and certain other default behaviors related to how you chose to have information displayed. If you reject cookies, you may still use our site, but your site experience may be different than described in tutorials, online help features, or in speaking with our Customer Support Agents.

### **Links to Other Sites**

The Tesla Wave web site contains links to other sites that are not owned or controlled by Tesla Wave, LLC. Please be aware that we, Tesla Wave, LLC, are not responsible for the privacy practices of such other sites.

We encourage you to be aware when you leave our site and to read the privacy statements of each and every web site that collects personally identifiable information. This privacy statement applies only to information collected by this web site.

While Tesla Wave works closely with all of its partners to try and provide high quality experiences, once a Partner or customer leaves any Tesla Wave, LLC website, Tesla Wave cannot be responsible for the security or experience a Partner may have on the third party or co-branded website.

#### **Access to Personally Identifiable Information**

If your personally identifiable information changes, or if you no longer desire our services, you may correct, update, delete or deactivate it by making the change on our member information page, by contacting us by email, telephone or certified postal mail at the contact information listed below.

### **Security**

The security of your personal information is important to us. When you enter sensitive information (such as credit card number and/or Social Security Number) on our registration or order forms, we encrypt that information using secure socket layer technology (SSL).

We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, while we strive to use commercially acceptable means to protect your personal information, we cannot guarantee its absolute security.

#### **Changes in this Privacy Statement**

Should we decided to change our privacy policy, we will post those changes to this privacy statement, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this privacy statement at any time, so please review it frequently. If we make material changes to this policy we may notify you by email, or by means of a notice on our website. Then are also subject to Policies and Procedures and are incorporated herein by reference.

### **Contact us**

If you have any questions or suggestions regarding our privacy policy, please contact us at: [info@teslawave88.com](mailto:info@teslawave88.com)  
801.919.5599

569 W Center St

Attn: Customer Support

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